



## Chartered Express Monthly Pass Application Form

### Applicant's Details (Compulsory information)

Full name of applicant : \_\_\_\_\_

Address : \_\_\_\_\_

\_\_\_\_\_

Telephone(residential): \_\_\_\_\_ Telephone (office) : \_\_\_\_\_

Telephone(Handphone): \_\_\_\_\_ Email Address : \_\_\_\_\_

Express Service :  Hume Avenue Express Service

From the Months of : \_\_\_\_\_ To \_\_\_\_\_

Pick-up Point : \_\_\_\_\_ Alighting Point : \_\_\_\_\_

Time for Pick-up :  7:15 a.m. (Hume Avenue Express Service)

7.30 a.m. (Hume Avenue Express Service)

Remarks : \_\_\_\_\_

**By signing below, I ask that an account be opened for me. I agree to be bound by the terms and conditions of the service.**

**I confirm that the information given by me in this form is true and accurate. I acknowledge that I must confirm my booking by the 15<sup>th</sup> of the preceding month and send the full payment and this form to Bus-Plus Services Pte Ltd before the 23<sup>rd</sup> of the preceding month for service to be rendered to me.**

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

### **TERMS & CONDITIONS GOVERNING THE USE OF THE BUS-PLUS MONTHLY BOOKING SYSTEM**

1. The Bus-Plus Express Service Reservation (the "Reservation") entitles the person named on the Reservation (the "Passenger") to travel on a one-way trip from the designated pick-up point to designated

- stop (the "Service") in the mornings from Mondays to Fridays only excluding Public Holidays.
2. The Reservation is not transferable or assignable to any third party.
  3. The Reservation is only valid for travel on Bus-Plus Express Service and not valid for use on any other services provided by the Company.
  4. The Reservation is valid for the period stated on the Reservation, which shall be no less than one month.
  5. No Passenger is allowed to board the bus once the seating capacity is full. Passengers shall not hold the Company liable for anything whatsoever if they are unable to board the bus due to the aforesaid.
  6. The Company will not entertain any request for refund of any Reservation, unused or otherwise.
  7. Reservation of seats must be made before the 15<sup>th</sup> of the preceding month. Booking forms with authorised signature accompanied by a **crossed cheque made payable to Bus-Plus Services Pte Ltd or electronic payment by Internet transfer** must reach the office of Bus-Plus at **No 6 Ang Mo Kio St 62, Singapore 569140** by the 23<sup>rd</sup> of the preceding month to allow for clearing of cheques). **Reservation will only be confirmed when full payment has been credited to the account of Bus-Plus Services Pte Ltd.** Due to the limited seats available on the Service, bookings will be accepted on a "first-come-first-served" basis. The Company's sole liability for any unaccepted bookings shall be to return the cheque to the address provided at the sender's own risk.
  8. The Company reserves the right at any time to amend the operating schedules of any of the Services by displaying the notices at the bus stops and / or on the buses. All passengers are deemed to have notice of the changes from the date of the notice.
  9. The Company reserves the right at any time:-
    - (a) to decline, cancel or terminate any booking or Reservation; or
    - (b) to decline boarding to any Passenger or to allow any Passenger to remain on the bus;
- If in the opinion of the Company, the Passenger is likely to endanger the safety or health of, or impair the comfort or enjoyment of, or to cause any nuisance, disturbance or inconvenience to other passengers on the bus and the Company's sole liability shall be to refund to the Passenger a pro-rated Reservation price for the balance unused validity period less any administrative or cancellation fee that the Company may impose.
10. The Company shall not be liable for any loss, damage or injury suffered by any Passenger as a result of any accident not caused by the negligence of the Company's driver or theft, robbery or mishap.
  11. The Company shall not be liable for any failure or delay in fulfilling its obligations herein, if the fulfilment of such obligations has been delayed, hindered, interfered with, curtailed or prevented by any circumstances whatsoever which is not within the control of the Company or any accident, road condition, strike or labour dispute.
  12. In the event that the bus fails to turn up due to breakdown of the bus or delay caused by the default of the Company or the driver, the Company's only liability shall be to reimburse the Passenger for taxi fare incurred provided that the delay is more than 20 minutes after the scheduled time and the claim shall not be more than S\$10/= for every 4 Passengers for sharing a cab. All claims must be sent to the Company's office and supported by receipts issued by a taxi company in Singapore with the date, time and destination clearly stated.
  13. The Company reserves the right to change any of the terms and conditions herein without any notice to the Passenger.
  14. Please note that the terms and conditions governing electronic services for participating banks apply.

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Complete and print the attached reservation form, attach it with your crossed cheque made payable to **"Bus-Plus Services Pte Ltd"** and mail to the following address: **6 Ang Mo Kio Street 62, Singapore 569140.**

Alternatively, you may make payment via Internet Transfers to our DBS current account (Bank code 7171, Branch code 018, Account number 0180119161).

Please call our hotline at **6481 0166** for assistance or enquiries.