



Chartered Express Flexi Card Application Form

Applicant's Details (Compulsory information)

Full name of applicant : _____

Address : _____

Telephone(residential): _____ Telephone (office) : _____

Telephone(Handphone): _____ Email Address : _____

Express Service : Hume Avenue Express Service

From the Months of : _____ To _____

Pick-up Point : _____ Alighting Point : _____

Time for Pick-up : 7:15 a.m. (Hume Avenue Express Service)

7.30 a.m. (Hume Avenue Express Service)

Remarks : _____

By signing below, I ask that an account be opened for me. I agree to be bound by the terms and conditions of the service.

I confirm that the information given by me in this form is true and accurate. I acknowledge that I must confirm my booking by the 15th of the preceding month and send the full payment and this form to Bus-Plus Services Pte Ltd before the 23rd of the preceding month for service to be rendered to me.

Signature: _____

Date: _____

TERMS & CONDITIONS GOVERNING THE USE OF THE BUS-PLUS FLEXI BOOKING SYSTEM

1. The Bus-Plus Flexi Booking System entitles the Card holder or the bearer, upon presentation of the Card to the driver, to a single one-way trip from the designated pick-up point to designated stop (the

- "Service") each morning from Mondays to Fridays excluding Public Holidays. At any time during the validity of the Card, the Card holder or the bearer is entitled, upon presentation of the Card to the drivers, to 10 single one-way trip on the Service PROVIDED ALWAYS that priority of seats shall be given to all monthly seat reservation holders.
2. The Card is valid for a period of 3 months from the date of issue or until the Service is withdrawn or suspended whichever is the earlier and is not valid for use on any other services provided by the Company. Prior to the withdrawal or suspension of the Service, a 2 weeks notice shall be served by the Company to all Card holders via telephone, e-mails, letters, notices and or posters posted at the bus-stops and or on the buses.
 3. In the event that the Service is withdrawn or suspended, the Card will become invalid and the Company shall have no further liability whatsoever and will not refund Card holders for all or any part of the unused trips on the Card.
 4. The Company shall not be obliged under any circumstances to replace any Card, which is lost, misplaced, stolen, damaged, defaced or destroyed. The Company will not refund the Card holders for all or any part of the unused trips on the Card.
 5. No Card holder or bearer is allowed to board the bus on the Service once the seating capacity is full. All monthly seat reservation holders will be allowed to board the bus first, the remaining seats will be given to the Card holders. Card holders shall not hold the Company liable for anything whatsoever if they are unable to board the bus due to the aforesaid.
 6. Bookings can be made through booking forms duly completed and signed accompanied by a **crossed cheque made payable to Bus-Plus Services Pte Ltd at No 6 Ang Mo Kio St 62, Singapore 569140 or electronic payment by internet transfer**. The booking will only be confirmed and the **Card issued when full payment has been credited to the account of Bus-Plus Services Pte Ltd**. Due to the limited seats available on the Service, bookings will be accepted on a "first-come-first-served" basis. The Company's sole liability for any unaccepted bookings shall be to return the cheque to the address provided at the sender's own risk.
 7. The Company reserves the right at any time:-
 - (a) to deny, cancel or terminate any Booking
 - (b) to deny boarding to Card holder or bearer who fails to present the Card;
 - (c) to deny boarding to any Card holder or bearer who fails to wait at the designated pick-up
 - (d) to deny alighting at unauthorised drop-off points.
 8. The Company also reserves the right to deny cancel or terminate any booking if in the sole opinion of the Company, the Card holder or bearer is likely to endanger the safety or health of, or impair the comfort or enjoyment of, or to cause any nuisance, disturbance or inconvenience to other passengers on the bus and in such an event the Company's sole liability shall be to refund to the Card holder a pro-rated booking price for the remaining, unused trips less any administrative or cancellation fee that the Company may impose.
 9. The Company shall not be liable for any loss, damage or injury suffered by any Card holder or bearer as a result of any delays, breakdowns, accidents, thefts, robberies or mishaps provided that such loss damage or injury is not caused by the gross negligence, willful default or fraud of the Company and or its driver.
 10. The Company shall not be liable for any failure or delay in fulfilling its obligations herein, if the fulfilment of such obligations has been delayed, hindered, interfered with, curtailed or prevented by any circumstances whatsoever which is not within the control of the Company including but shall not be limited to any accident, road condition, strike or labour dispute.
 11. The Company reserves the right at any time to amend the operating schedules of any of the Service by displaying the notices at the bus stops and / or on the buses. All Card holders are deemed to have notice of the changes from the date of the notice.
 12. The Company reserves the right to change any of the terms and conditions herein. All changes shall take effect immediately without any notice to the Card holder.
 13. The Card is the property of the Company and shall be returned upon request. The use of the Card is governed by and constitutes acceptance of the all the terms and conditions of the Flexi Booking system as amended from time to time.
 14. Please note that the terms and conditions governing electronic services for participating banks apply.

Complete and print the attached reservation form, attach it with your crossed cheque made payable to **"Bus-Plus Services Pte Ltd"** and mail to the following address: **6 Ang Mo Kio Street 62, Singapore 569140**.

Alternatively, you may make payment via Internet Transfers to our DBS current amount (Bank code 7171, Branch code 018, Account number 0180119161).

Please call our hotline at **6481 0166** for assistance or enquiries.

